

Create Mentoring Groups

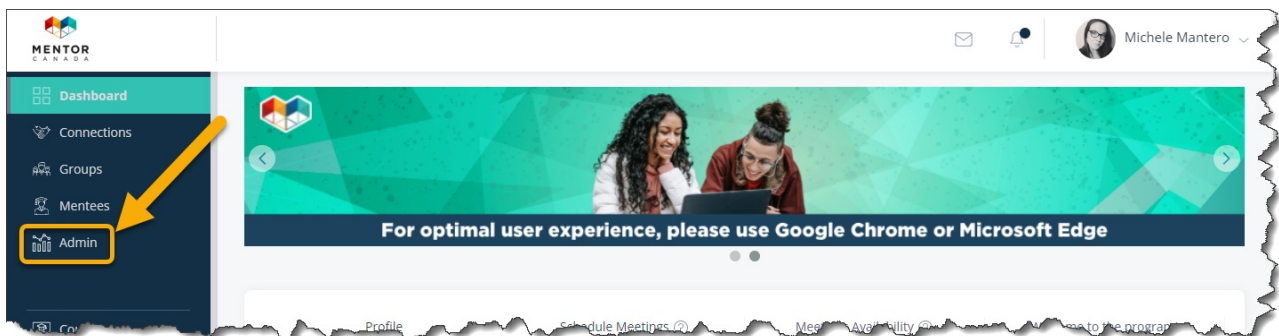
- [Context](#)
- [Create a Group](#)
- [Add Mentors and Mentees to a Group](#)

Context

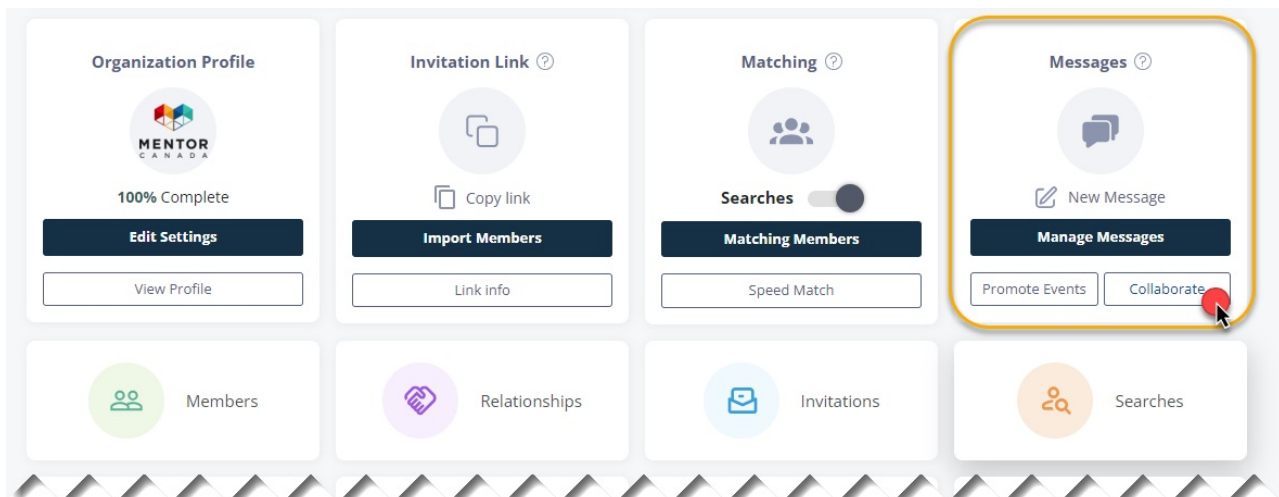
Increasingly, mentoring programs are embracing a group-based approach, wherein one or more mentors engage with several individuals on a consistent basis. Leveraging this model, MentorCity offers the flexibility to establish group mentoring setups, accommodating configurations ranging from one mentor to multiple mentees to collaborative arrangements involving multiple mentors and mentees. This article will guide you through the process of creating dynamic mentoring groups within the MentorCity platform.

1 - Create a Group

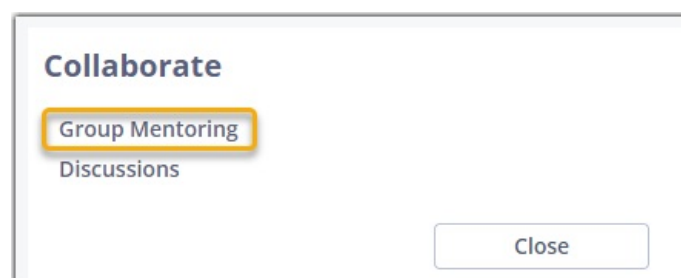
1.0 Click the "Admin" tab on the left-hand side of the page to access your administrator dashboard.



1.1 From the administrator dashboard, navigate to the "Messages" tile located on the first row, and click on "Collaborate" to access the corresponding section.



1.1.1 A new dialog box will appear. Click "Group Mentoring".



1.2 Click [Create Group](#).

Groups / Groups

Progressing Well: 7 May Need Attention: 1 Requires Attention: 0 Inactive: 0 Closed: 0

Group Name	Group Status	Group Members	Last Post Date	Created At	
Mentor Support & Feedback	May Need Attention	3	29/06/2021	08/05/2020	Edit Delete
Senior Mentors Group	Progressing Well	0		22/07/2021	Edit Delete
Julie's Group	Progressing Well	6	24/11/2021	03/09/2021	Edit Delete
Mark Mentoring Group	Progressing Well	5	07/04/2022	03/09/2021	Edit Delete
New French Group	Progressing Well	2		04/11/2021	Edit Delete
Nelly's Group	Progressing Well	5	16/05/2022	05/11/2021	Edit Delete
Group Test	Progressing Well	1		16/12/2021	Edit Delete

[Create a Group](#)

1.3 Give the group a name and a description. In this example, we will use the name of the mentor as the group name.

New Group / New Group

New Group

* Name

Description

This is a group mentoring for which Luca is the mentor to multiple mentees|

1.3.1 Optional: Add a French translation in the French fields if the program is bilingual.

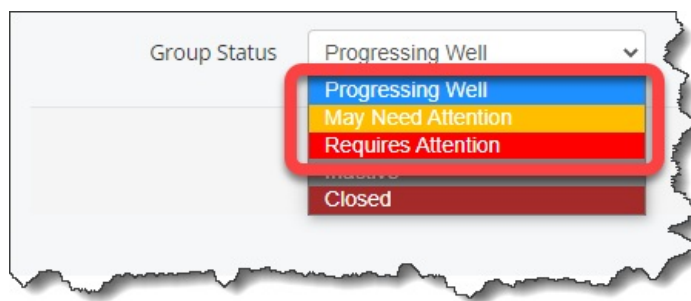
Name French

French Description

Ceci un groupe de mentorat qui est associé au mentor Luca|

body p

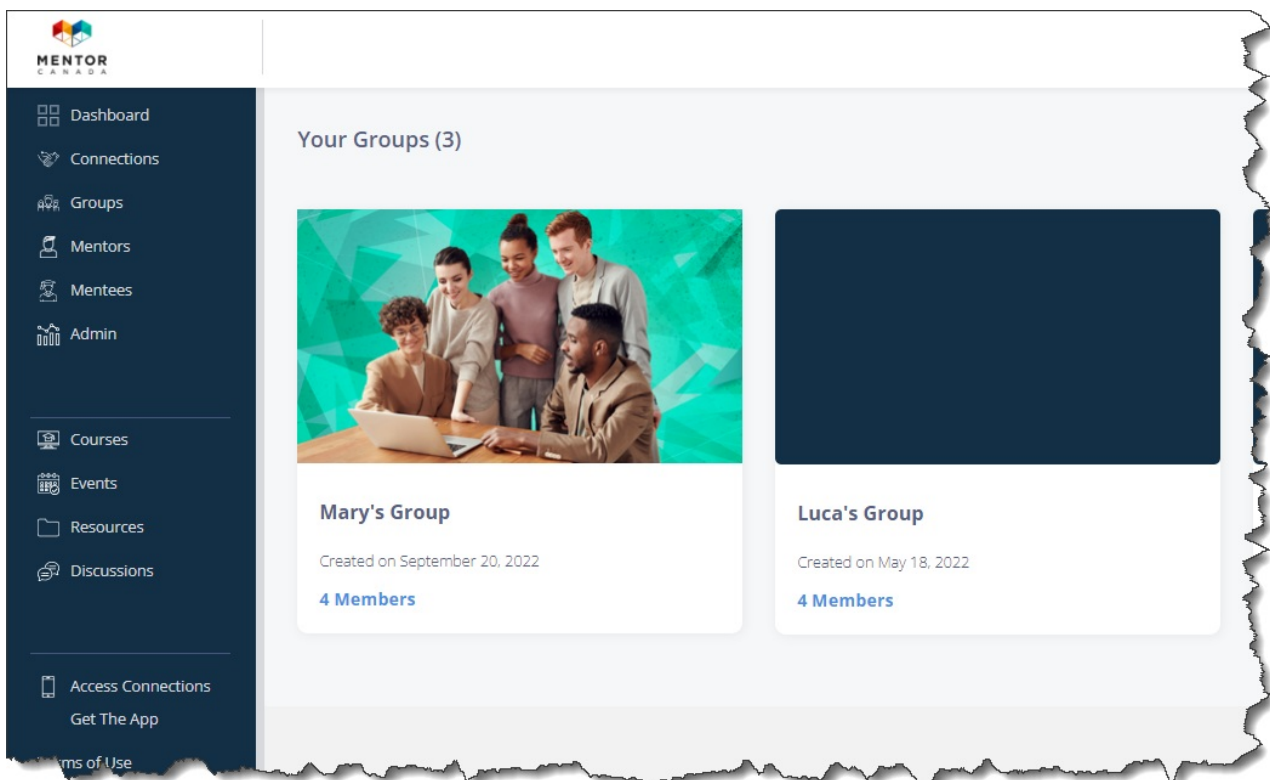
1.4 Select a Group Status. For a brand-new group, based on your internal process, choose a status between the first three statuses listed.



1.5 Optional: Attach a photo that is representative of the group. A different photo can be added based on the language selected on the platform. Make sure to follow the recommended dimensions.

 A screenshot of a form for creating a group. It features a 'Group Status' dropdown set to 'Progressing Well'. Below this, there are two sections for attachments: 'Attachment' and 'Attachment French', each with a 'Choose File' button. These buttons are highlighted with a red rectangle. Below the attachment sections, there are instructions: 'Upload an image with the following dimensions for better results: Width: 370 pixels / Height:210 pixels'. At the bottom of the form are two buttons: 'Create Group' (dark blue) and 'Cancel' (red).

Here is an example of what groups with or without a photo would look like to the end user:



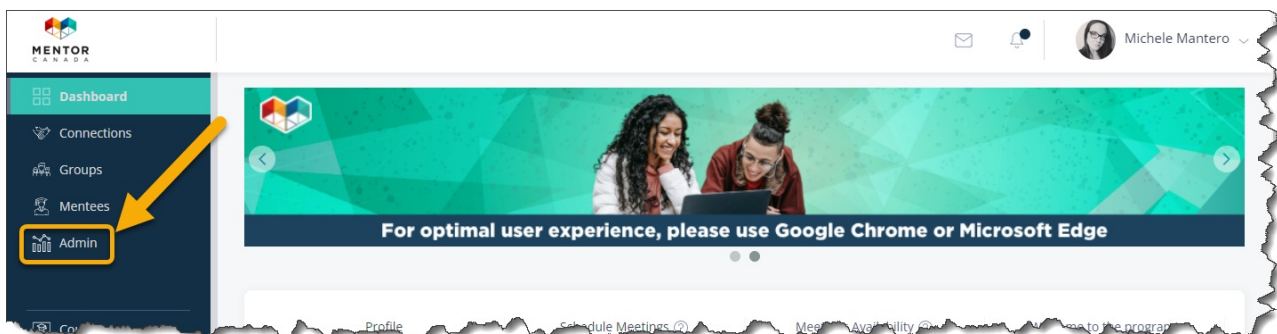
1.6 Voilà! The group is now created and will appear at the bottom of the list if other groups already exist.

<div> <div>Progressing Well: 8</div> <div>May Need Attention: 1</div> <div>Requires Attention: 0</div> <div>Inactive: 0</div> <div>Closed: 0</div> </div>					
Group Name	Group Status	Group Members	Last Post Date	Created At	
Mentor Support & Feedback	May Need Attention	3	29/06/2021	08/05/2020	Edit Delete
Senior Mentors Group	Progressing Well	0		22/07/2021	Edit Delete
Andrea's Group	Progressing Well	1		31/05/2022	Edit Delete
Julie's Group	Progressing Well	6	24/11/2021	03/09/2021	Edit Delete
Mark Mentoring Group	Progressing Well	5	07/04/2022	03/09/2021	Edit Delete
New French Group	Progressing Well	2		04/11/2021	Edit Delete
Nelly's Group	Progressing Well	4	16/05/2022	05/11/2021	Edit Delete
Group Test	Progressing Well	1		16/12/2021	Edit Delete
Luca's Group	Progressing Well	3		18/05/2022	Edit Delete
Create a Group					

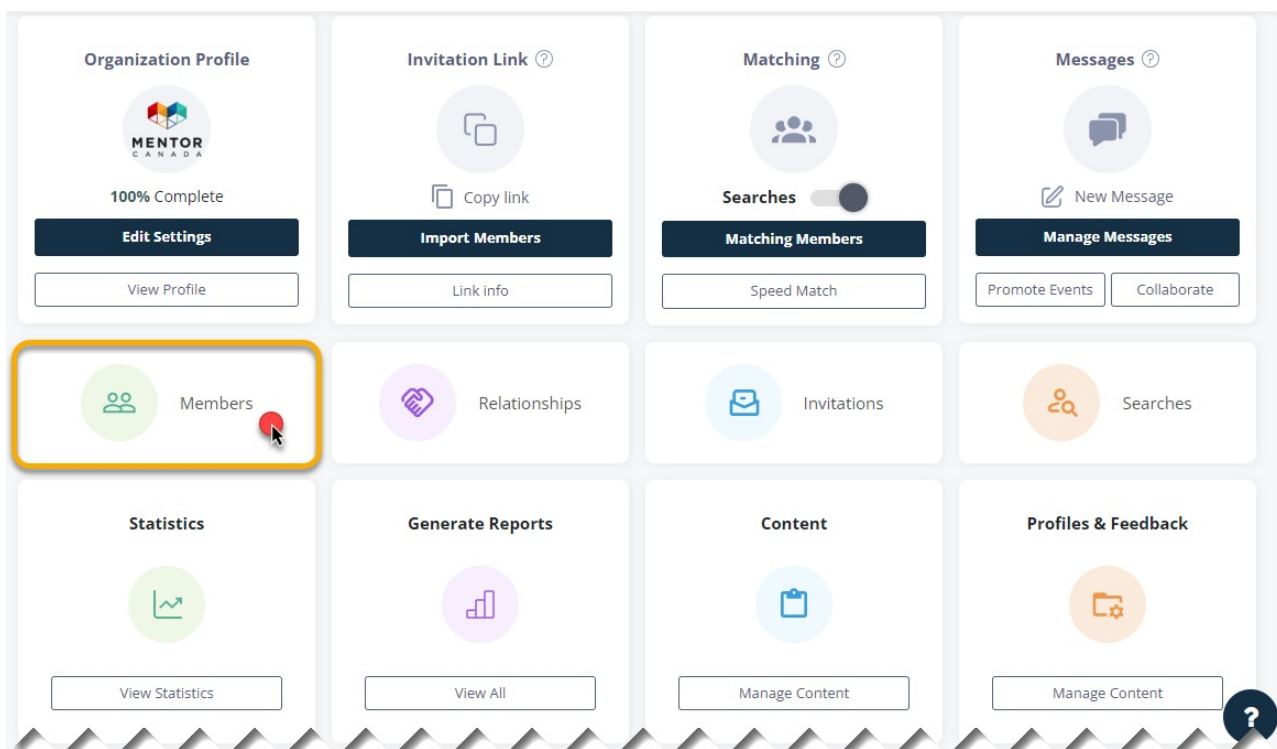
2 - Add Mentors and Mentees to a Group

Now that a group has been created, the administrator can start adding members to the newly created group.

2.0 The administrator needs to return to the administrator dashboard by clicking the "Admin" tab again.



2.1 From the administrator dashboard, click the "Members" tile located on the second row.



2.2 Click on [Add to Group](#) for each mentor/mentee that needs to be added to a group. This can be done from the "Groups Name" column. This column also highlight groups that each mentor/mentee are already part of.

Full Name	Email	Current Job Title	Company	Profile Completion	Last Activity	Groups	Groups Name	Matches	Role	Mentoring Hours	Member Since	End Date
Joel Tremblay	test38-mentee1@mentoringcanada.ca			5%		0	Add to Group	0	Mentee	00:00	June 9, 2022	
Anna Carter	test38-mentor1@mentoringcanada.ca	Paralegal	Hamelin and McGill	75%		0	Add to Group	0	Mentor	00:00	June 8, 2022	
Andrea Test	michele.mantero+1@mentoringcanada.ca			14%	May 12, 2022 1:14PM	1	Andrea's Group Add to Group	0		00:00	May 12, 2022	
Nicholas Johnson	test2-mentee1@mentoringcanada.ca	Sales	SportCheck	100%	May 16, 2022 4:20PM	1	Luca's Group Add to Group	2	Mentee	00:00	May 4, 2022	
Luca Smith	test2-mentor1@mentoringcanada.ca	Accountant	ABC	100%	May 4, 2022 9:44AM	1	Luca's Group Add to Group	1	Mentor	00:00	May 4, 2022	
Test Support	support@mentoringcanada.ca			31%	February 4, 2022 8:30AM	0	Add to Group	0	Mentor	00:00	February 4, 2022	
Lina Chan	test32-mentee1@mentoringcanada.ca	Customer service representative	Telus	72%	May 2, 2022 12:21PM	2	Luca's Group, Nelly's Group Add to Group	1	Mentee	00:00	December 13, 2021	
Kerrie Test	test35-mentor1@mentoringcanada.ca			81%	May 12, 2022	0	Add to Group	1	Mentor	00:00	December 13, 2021	

2.3 Check the box beside the group name to add the mentor or mentee to a specific group. They can be added to multiple groups if applicable.

Add to Group

* Name

☐ Mentor Support & Feedback
 ☐ Senior Mentors Group
 ☐ Andrea's Group
 ☐ Julie's Group
 ☐ Mark Mentoring Group
 ☐ New French Group
 ☐ Nelly's Group
 ☐ Group Test
 ☒ Luca's Group

Save Changes

2.4 Click **Save Changes**.

Add to Group

* Name

☐ Mentor Support & Feedback
 ☐ Senior Mentors Group
 ☐ Andrea's Group
 ☐ Julie's Group
 ☐ Mark Mentoring Group
 ☐ New French Group
 ☐ Nelly's Group
 ☐ Group Test
 ☒ Luca's Group

Save Changes

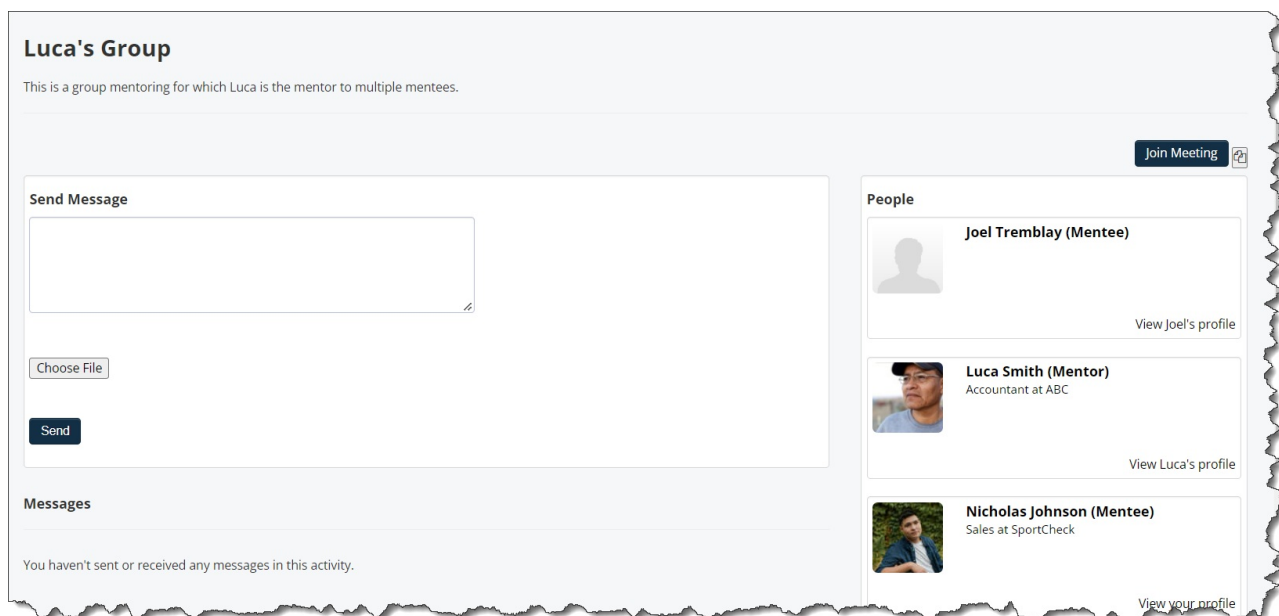
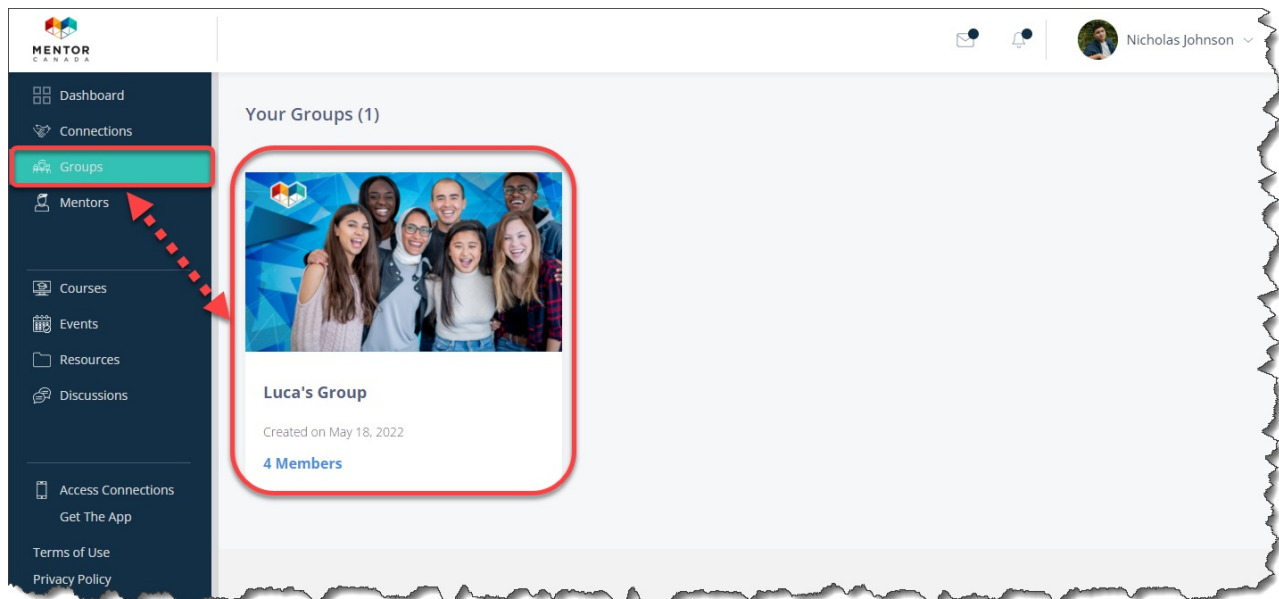
2.5 Repeat steps 2.2 to 2.4 for each mentor and mentee you want to add to a group.



Optional : Administrators can add themselves to a group the same way they would add any other members.

2.6 Next time a mentor or mentee connects to the platform, they can click on "Groups" on the left-hand side of the page to view their groups.

2.7 Then they can click on the group name to start interacting.



If you have questions or need further support, please contact our Support Team: support@mentoringcanada.ca

Revision #22

★ Created Tue, Jun 14, 2022 6:16 PM by Michèle Mantero

✎ Updated Thu, Feb 1, 2024 8:36 PM by Michèle Mantero