

Error while accessing external survey links

Issue

Members are experiencing glitches when attempting to open external survey links which prevents them from accessing the survey. How can this be resolved?

Solution

When external survey links are used, Administrators should ensure that they copy & paste the URL directly from the browser address bar.

Note: Ensure that you **do not use the auto-generated/shortened URL** as this results in the aforementioned error.

 If you have questions or need further support, please contact our Support Team: support@mentoringcanada.ca

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★Created Thu, Jun 16, 2022 4:25 PM by Turie Emakpore

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