

Course badge is not displayed on member's profile

Issue

Member reported that the course badge showed up on screen when the course was completed, but I cannot find it on the member's profile. Why has it disappeared?

Solution

This issue occurs when the image uploaded to the course badge does not follow the image size requirement.

Administrators should follow the recommended image size below so that the badge appears in user profiles.

No file chosen

Upload an image with the following dimensions for better results:

Width: 60 pixels / Height:60 pixels



If you have questions or need further support, please contact our Support Team: support@mentoringcanada.ca

🔄Revision #2

★Created Thu, Jun 16, 2022 4:12 PM by Turie Emakpore

🔧Updated Mon, Mar 27, 2023 9:23 PM by Michèle Mantero