Course badge is not displayed on member's profile

⚠ **Issue**

Member reported that the course badge showed up on screen when the course was completed, but I cannot find it on the member's profile. Why has it disappeared?

✓ **Solution**

This issue occurs when the image uploaded to the course badge does not follow the image size requirement.

Administrators should follow the recommended image size below so that the badge appears in user profiles.

ℹ **If you have questions or need further support, please contact our Support Team: support@mentoringcanada.ca**