

Organization Profile

- Error message received when changing default email address

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Issue

I am receiving an error message when trying to change the default email address stating "remove spaces and signs". How can this error be resolved?

Solution

Administrators should ensure that any spaces before or after the email address are removed.

Alternatively, we recommend refreshing the webpage if you receive the error message after multiple attempts.

 If you have questions or need further support, please contact our Support Team: support@mentoringcanada.ca