

# Mentor Connector Support & Feedback

## Contact Us

For all inquiries, technical support questions or concerns related to Mentor Connector you can connect with us via:

<b>Email:</b>	<a href="mailto:support@mentoringcanada.ca">support@mentoringcanada.ca</a>
<b>Support &amp; Training Centre:</b>	Consult the user guide and the FAQ's
<b>Phone:</b>	For any urgent request, please call 1.800.263.9133 ext. 65

## Password reset and forgotten passwords

If you forgot your password or need a password reset, simply click **"Forgot your password?"** on the login page and follow the instructions.

You can also reset your password using this URL: <https://connect.mentoringcanada.ca/en/forgot>

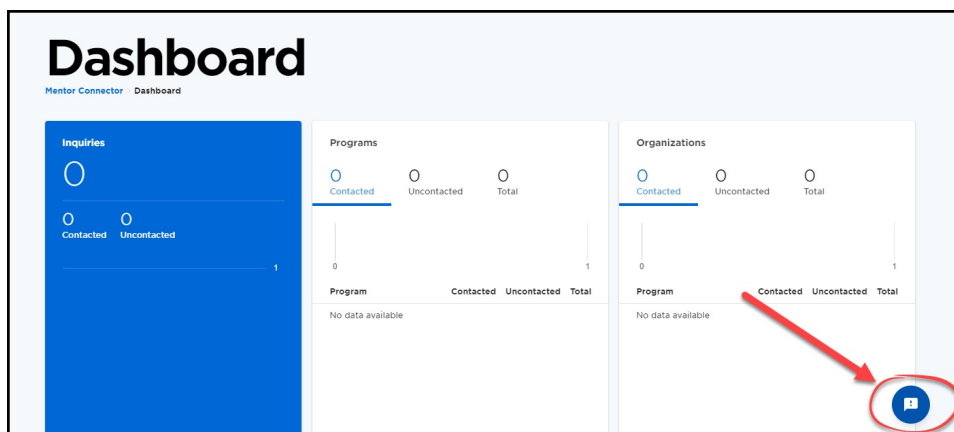


## Feedback

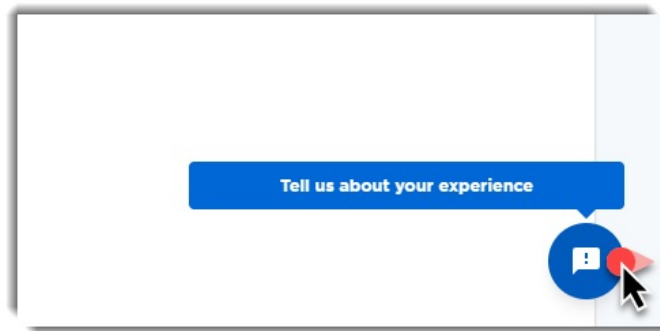
A feedback bubble is now offered throughout the entire Mentor Connector for users to let Mentor Canada know how their experience can be improved. For immediate assistance, please contact [support@mentoringcanada.ca](mailto:support@mentoringcanada.ca)

Follow these steps to provide feedback:

1. Click on or hovers over the action button to provide feedback.



2. A pop-up providing additional information on this function appears. Click the bubble button.



3. Enter your email address, your feedback message, and click **Submit**.

3.1 You will receive a copy of the email, so you can retain it for future reference.  
The email subject line will indicate "Your comments".

