

Mentor Connector Support & Feedback

Contact Us

For all inquiries, technical support questions or concerns related to Mentor Connector you can connect with us via:

Email:	support@mentoringcanada.ca
Support & Training Centre:	Consult the user guide and the FAQ's
Phone:	For any urgent request, please call 1.800.263.9133 ext. 65

Password reset and forgotten passwords

If you forgot your password or need a password reset, simply click **"Forgot your password?"** on the login page and follow the instructions.

You can also reset your password using this URL: <https://connect.mentoringcanada.ca/en/forgot>

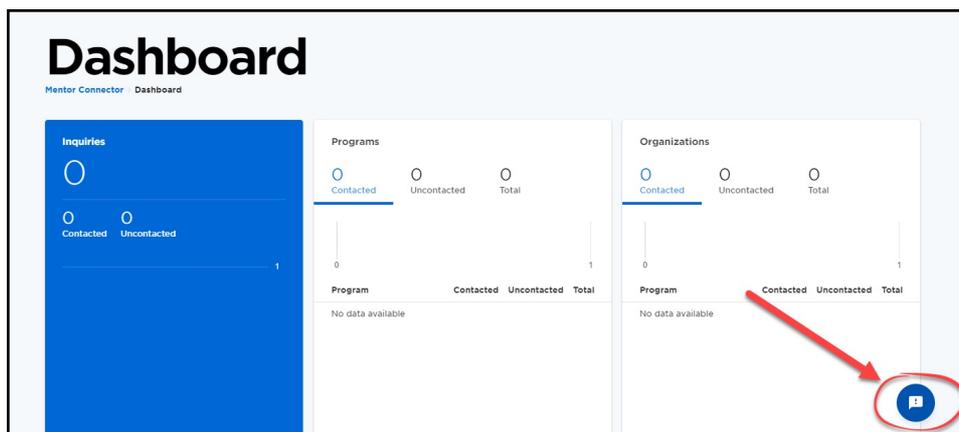


Feedback

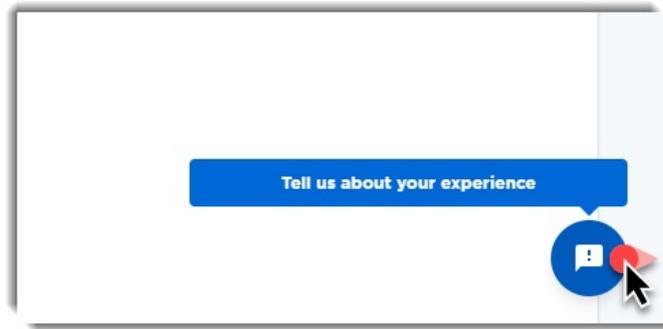
A feedback bubble is now offered throughout the entire Mentor Connector for users to let Mentor Canada know how their experience can be improved. For immediate assistance, please contact support@mentoringcanada.ca

Follow these steps to provide feedback:

1. Click on or hovers over the action button to provide feedback.



2. A pop-up providing additional information on this function appears. Click the bubble button.



3. Enter your email address, your feedback message, and click **Submit**.



3.1 You will receive a copy of the email, so you can retain it for future reference. The email subject line will indicate "Your comments".

